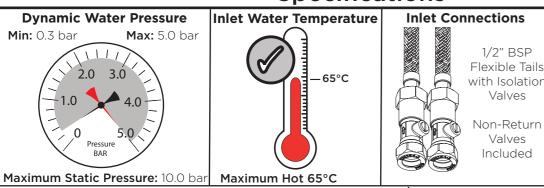
# **BRISTAN**

### **Installation Instructions** & User Guide

Please leave these instructions with the end user

Product Code: PNE EFSNK BLK (D2)

# **Specifications**



#### Tools You'll Need









#### **Spare Parts**

Valves

Non-Return

Valves

Included

To replace any spare parts for your tap, why not scan the QR Code or visit www.bristan.com and search for your product



M21.5 Aerator

Outlet

#### **Prior to Installation**

All products manufactured and supplied by Bristan are safe provided they are installed, used correctly and receive regular maintenance in accordance with these instructions.

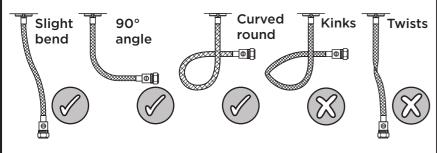
This product has been tested to the Water Regulations Advisory Scheme (WRAS) and satisfies the requirements of the Water Supply (Water Fittings) Regulations 1999 and current bylaws. For full Installation Requirements & Notes (IRN) please visit wras.co.uk/directory.

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance.

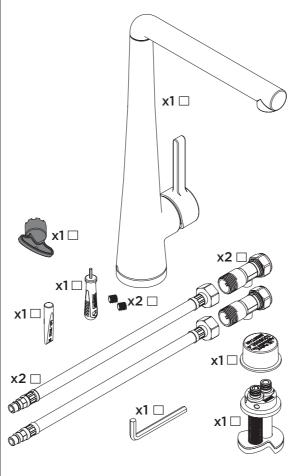
Before installing these taps the water supply must be thoroughly flushed in order to remove any swarf, solder etc.

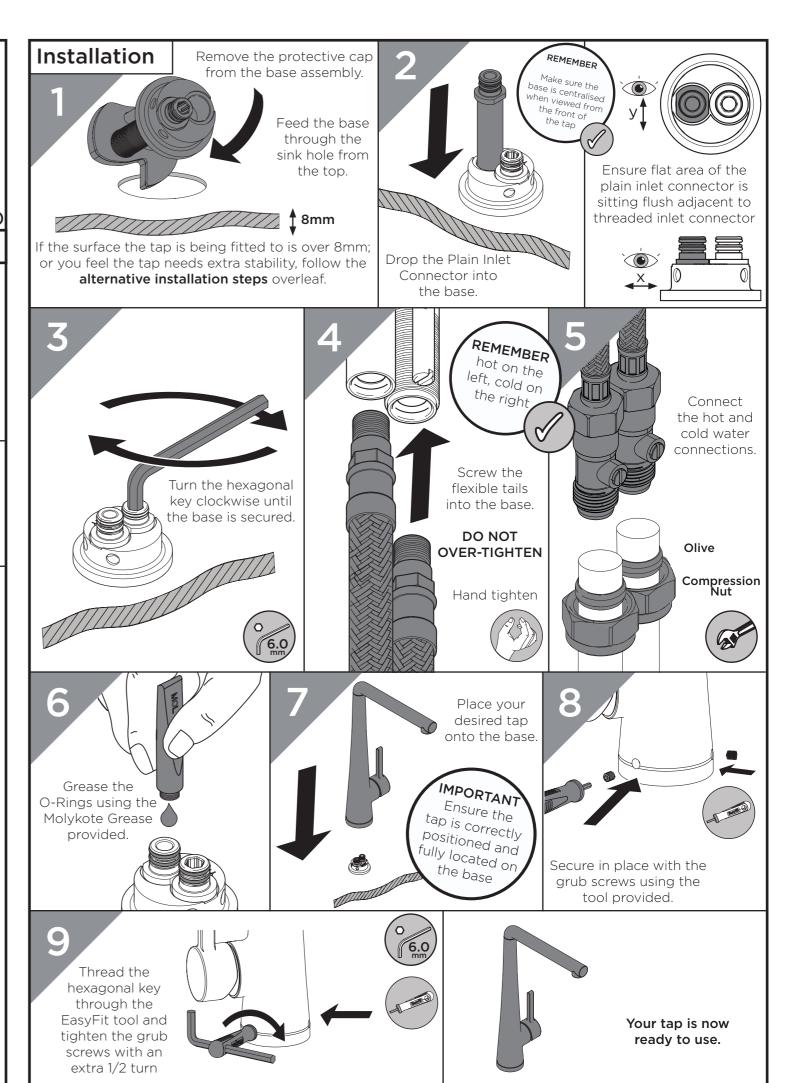
This product must not be modified in any way as this will invalidate the guarantee.

#### **Flexible Connecting Pipes**



#### **Pack Contents**





#### **General Cleaning**

Bristan products are made from premium materials. with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

#### Operation - Eco-Start

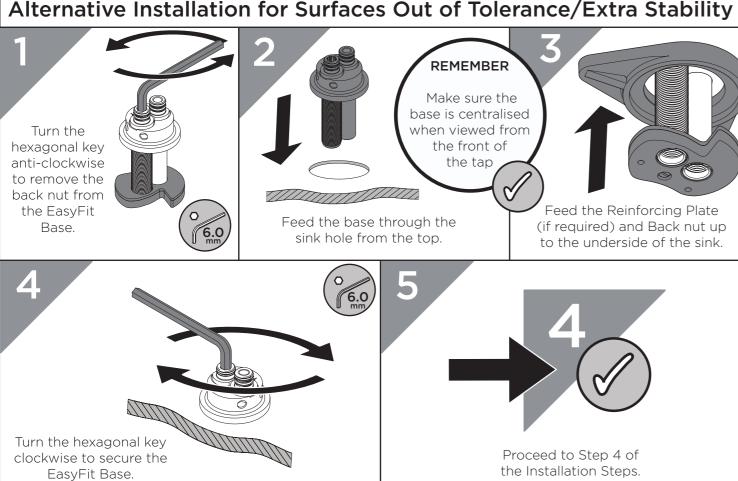
Starting temperature is cold. The temperature will gradually rise the further the rotation of the handle.

Once the handle ceases to turn, it will be supplying the maximum temperature.



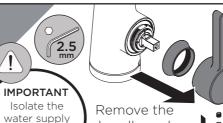
Increase temperature

#### Alternative Installation for Surfaces Out of Tolerance/Extra Stability





## Maintenance - Cartridge Removal/ Replacement



Remove the handle and shroud.

Unscrew the retaining nut and remove cartridge.

Scan the QR Code and search for your product code to replace the cartridge for your tap.



Reverse the steps to replace

the valves and handles.

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

#### Troubleshooting

before starting!

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specification for the minimum working pressure/ distance required
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/ cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

#### Contact Us

#### Bristan Group Ltd.

# **BRISTAN**

**Customer Service:** +44330 026 6273

Bristan Group, B78 1SG. Masco Europe S.à.r.l. EU:

14 Rue Strachen 6933 Mensdorf

Luxembourg

Email:

www.bristan.com enquire@bristan.com

A Masco Company

Web:

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

For full guarantee terms and conditions visit www.bristan.com/guarantees.

